

ONE STOP SOFTWARE & IT SOLUTION PROVIDER



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# COMPANY PROFILE

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**BOCS GROUP**

BOCS ENTERPRISE | BOCS SOLUTIONS SDN. BHD.

# Introduction



## BOCS Group Of Companies

• Kuala Lumpur • Penang,  
Malaysia.

### Introducing BOCS Group of Companies

#### A little introduction about us...

It gives us great pleasure to introduce our company, BOCS Computer Systems to your esteemed organization. Since our founding in 1996, our interdisciplinary team has worked extensively to apply the cutting edge tools of technology to create a new family of business enterprise solutions. We have successfully transformed biometric interface solutions into successful technology and accessible data, delivering it into any application that drives the enterprise.

Great opportunities lie in the developer's ability to design and to deliver the systems using cutting edge technology that will preserve end user's investments in technological evolution and maximize ROI (return on investment) in the process, which, in fact is possible.

At BOCS, we are very committed to excel in providing the guaranteed customer satisfaction and to deliver the solution to our customers in an understandable, supportable and cost effective manner. BOCS system solutions are designed to reduce your corporate overhead and maximize time-efficiency in eliminating errors and redundancies. That is why we are called Business Oriented Computer Systems.

## Fact File - Company Information

**Company Name** : **BOCS Group Of Companies**  
BOCS Enterprise  
BOCS Solutions Sdn. Bhd.

**Address** : **35, Jalan Lembah Permai,  
Tanjung Bungah, 11200  
Pulau Pinang, Malaysia.**

**Telephone** : **1-700-818222**

**Fax Number** : **1-700-810196**

**Key Contact Person** : **Ms. Gladys Lee Mei Ching**  
Managing Director

**En. Mohd. Nasir Bin Abu Bakar**  
Director

**Mr. J. Tharmaraja**  
Executive Director

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**SURUHANJAYA SYARIKAT MALAYSIA  
COMPANIES COMMISSION OF MALAYSIA**

**MALAYSIA  
PERAKUAN PENDAFTARAN**

(P.N.A. 30 - Pin 2/80)

**SURAT INGATAN TIDAK  
AKAN DIKELUARKAN  
UNTUK MEMBAHARUI  
SURAT AKUAN**

**BORANG D (KAEDAH 13)**

**No. Pendaftaran  
AS0189418-T**

**AKTA PENDAFTARAN PERNIAGAAN 1956**

**BOCS ENTERPRISE  
NO. 98-2-16B, PRIMA TANJUNG, JALAN FETTES,  
TANJUNG TOKONG  
10470 GEORGETOWN  
PULAU PINANG**

Dengan ini diperakui bahawa Perniagaan yang dijalankan dengan nama

**BOCS ENTERPRISE**

telah didaftarkan dari hari ini sehingga **18 HB. JANUARI 2008** menurut peruntukan-peruntukan Akta Pendaftaran Perniagaan 1956, dengan nombor yang ditunjukkan di sini dan dengan tempat utama perniagaannya di **NO. 98-2-16B, PRIMA TANJUNG, JALAN FETTES, TANJUNG TOKONG, 10470 GEORGETOWN, PULAU PINANG** dan cawangan-cawangan di :

**NO. 35, JALAN LEMBAH PERMAI, 11200 TANJUNG BUNGAH, PULAU PINANG**

Bertarikh di **PULAU PINANG**, pada **19 HB. JANUARI 2007**.

**ABDUL KARIM BIN ABDUL JALIL**  
Pendaftar Perniagaan, Semenanjung Malaysia

**PERAKUAN INI HANYA SAH JIKA TELAH DIRESITKAN DI BAWAH INI**

Tarikh	Resit No.	Pendaftaran No.	Jumlah	Tarikh Tamat
19/01/2007	PG19012007001023	AS0189418-T	65.00	18/01/2008

UserID: izyan Date: Fri Jan 19 11:03:46 WST 2007

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# MISSION & VISION

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## Mission

It is through our passion and commitment to our clients that we develop software to face real-world challenges. It is our love for and dedication to what we do that enables us to become a better company for ourselves, for our clients, our community and the world. BOCS is proud of its company team. BOCS believes that people are the key for successfully provided high level offshore software development services and more importantly, an ongoing relationship with our clients. BOCS has a clear policy of employing only the very best in their field.

- ❖ We employ IT professionals graduated from the local and international universities. Most of them holding degree or related education background in information technology and science.
- ❖ Numbers of team members are certified by IT industry leaders such as Microsoft, Sun, Oracle, IBM, etc.
- ❖ Constant / Periodic knowledge expansions by enrolling in industry standard courses and training. And also adapting to ISO standards on certain projects.
- ❖ Intensive skills and deep knowledge both in IT technology and business areas. Team members are creative thinkers, comfortable with solving complex issues.
- ❖ Effective HR policies, collaboration with top technical universities and a compelling social package



## Vision

It is through our passion and commitment to our clients that we develop software to face real-world challenges. It is our love for and dedication to what we do that enables us to become a better company for ourselves, for our clients, our community and the world.

- ❖ **Integrity** - Honesty in how we deal with our clients, each other and with the world
- ❖ **Consult** - Keep clients updated on the latest information and technology. Deal with critical situations early and well informed; avoid last minute surprises
- ❖ **Service** - Seek to empower and enable our clients. Consider ourselves successful not when we deliver our client's final product but when the product is launched and meets success
- ❖ **Kindness** - Go the extra mile. Speak the truth with grace. Deliver more than is expected or promised
- ❖ **Competence** - Benchmark with the best in the business. Try new and better things. Never rest on laurels. Move out of comfort zones. Keep suggesting new things. Seek to know more.
- ❖ **Growth** - Success is a journey, not a destination. Seek to multiply / increase what we have - wealth, skills, influence, and our client's business



## Our Commitment & Responsibilities

Exceeding expectations, understanding our clients' businesses and architecting robust high-quality solutions at surprisingly affordable costs are just a few of the key differentiators that set BOCS Group apart from other software development firms.

BOCS Group is a full cycle software engineering and development company that delivers quality software and development services using best practices in business process analysis and modeling and world-class technological expertise.

The company is 100% customer-driven and fully committed to thoroughly understanding and solving customers' problems. BOCS Group's mission is to make our customers more agile and profitable. The goal of company's activity is to provide customers with advanced IT expertise and cutting-edge software solutions.

BOCS Group is a part of the BOCS Groups of companies. BOCS Enterprise is one of the group's founding companies which had involved in telecommunication and education software solutions and also involved heavily in system design and integration.

BOCS Group offers IT outsourcing services covering the whole spectrum of clients' needs: full-cycle software development; business analysis and software design; software systems integration and middleware; software systems migration; software conversions and enhancements; software re-engineering; software testing; software implementation and support.

While working in the IT industry for almost 2 decades, the company has deployed a wide spectrum of information systems for the telecom, hospitality, finance, and manufacturing industries, as well as healthcare and education services.

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# PRODUCTS AND SERVICES

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## Our Services

### Application Software Development

Often, packaged software solutions fail to address ever-evolving business needs and technology challenges. When the software that meets your unique objectives isn't available on the market, BOCS can draw upon our engineering excellence to build a solution tailored to meet your specific business requirements.

We deliver high-quality, reliable and flexible applications that are easy to maintain and modular to facilitate enhancements. At BOCS, the application development approach uses rigorous methodologies and leverages deep technology expertise. Our services span the entire application lifecycle. Combining best-of-breed processes for solving complex problems with domain knowledge, proprietary project management tools and global delivery capabilities, BOCS renders software solutions that help organizations achieve their business goals.

### Software Architecture Services

As businesses increasingly rely on information technology to achieve their business objectives, a sound IT strategy and architecture become critical foundations for peak efficiency and rapid growth. Achieving these objectives in a cost-efficient manner requires careful planning and strong technology expertise.

BOCS's consultants help large to mid-size organizations across various industries to take maximum advantage of their technology investments. We deliver comprehensive services covering every stage of the IT system's lifecycle, from vision to reengineering, from consulting to full-blown development.

## Our Services

### Software Quality Assurance

BOCS's Dedicated Software Quality Assurance (SQA) practice provides a full spectrum of independent testing solutions to organizations designing mission-critical software. BOCS SQA delivers a combination of solid technical competence along with state-of-the-art testing technologies and frameworks. Additionally, BOCS SQA offers efficient defect management and prevention practices that include accurate defect description, correction, delegation/registration and post-revision testing. Our SQA team holds expertise in various testing types, including functional, reliability, performance and maintainability, enabling us to deliver truly comprehensive SQA service.

BOCS specialists have extensive software testing experience, from simple applications to complex cross-platform software, software complexes and embedded systems. Leveraging deep industry knowledge, BOCS specialists have developed proprietary domain frameworks that help to reduce design time and ensure optimal test coverage.

### Software Process Consulting

Effective software engineering and business processes used in design and development of the software and IT systems are the indispensable conditions of their quality and reliability and are essential for companies to remain competitive. Responding to rapid growth calls for processes that are healthy, yet flexible and can ensure that the projects are carried out on time and budget.

BOCS enjoys more than 17 years of combined experience providing major global organizations with customized software, process frameworks, improving business performance in their development centres through increased productivity and reduced cycle times. BOCS consultants provide significant benefits by leveraging in-depth expertise in process, people and technology.



## Our Services

### Data security and IT infrastructure management

- ❖ We combine technical proficiency with deep domain expertise in:
- ❖ Elaboration and maintenance of secure IT infrastructure
- ❖ Existing standards of information security
- ❖ Corporate security
- ❖ Elaboration of processes and standards in information security
- ❖ Business continuity and fallback recovery

With these skills and qualifications, BOCS professionals design and deliver innovative and custom services to ensure the confidentiality, integrity and availability of information assets.

IT infrastructure management and systems' security are daily challenges – you probably face a barrage of them – various external or internal risks of security breaches. The success of your business depends on your ability to operate all corporate systems seamlessly as well as to protect assets from security threats.

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# BIOMETRIC SOLUTIONS

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## Our Products

### BIOMETRIC SOLUTIONS



With BOCS Fingerprint Identification System (BOCSFIS), provides customers with a single effective, flexible end-to-end solution to capture, classify process, validate and deliver business-critical key data to the people who need it most. Based on revolutionary biometric devices, BOCSFIS is designed to work seamlessly with various financial, payroll and accounting systems, allowing organizations to retain the inherent value in their legacy systems. This will enable most enterprising needs to track data progress efficiency with accurate information and improved data management to significant savings and rapid ROI. BOCSFIS is designed to reduce manual intervention by the use of workflow, improves response time, cutting down administration hours, reduce overhead expenses and deters clerical errors efficiently.

Sophisticated yet practical, BOCSFIS has been proven to be a powerful tool to deter frauds, thefts, negligence and risk management in every business and industry. We believed that the paramount value to all business systems starts from its security measures.

With the implementation of biometrics relevance in BOCSFIS technology, it has been proven for record as one of the most secured system to combat trends of today's fraudulence as well as a cost-saving method in comparison to other card based access methods generally available today. Generally speaking, BOCSFIS is simple to use, yet extremely powerful, BOCS's versatile fingerprint engine enables anyone the appropriate safeguards they need at any point of time.

### **Time-Attendance & Management System & Door Access Solutions**

BOCS presents our BOCS fingerprint interface product lines. Developed from ground up with state of the art technology, you can be sure that BOCSFIS will meet your demands today and well into the future.



*Time Attendance & Door Access Products*



Simple to use, yet extremely powerful, BOCSFIS versatile engine gives you power at your fingertips. Whether to track an employee's attendance or reformatting the configurations on your payroll policies, our product gives you the flexibility to customize details to your specific requirement(s). With exceptional management capability, excellent collection of features, powerful reporting abilities and superior configuration abilities, BOCSFIS offers a comprehensive Time Clocking Solution designed to raise the level of your business operation.

### **Real Time.**

The BOCSFIS automates the management, distribution and collection of employee hours in real-time, therefore surpass the conventional time clocks and time tracking system.

### **Fast Accurate & Easy to Use**

Efficient management of employees is essential to the success of any labour-intensive business. BOCS's innovative Time Clock Solutions allows you to effectively organize your work-force to optimize productivity. With BOCS Time Clock Solutions, you can keep track of employee's time and attendance quickly and easily even with the most complex pay rules and restrictions. Scheduling, Hours Restriction, Holidays, Public Holidays and many other tools are supported to meet the needs of today's business.

### **Fail-safe Identity Verification.**

Automated methods of recognizing a person based on fingerprint-based solution is a fast, accurate, convenient and viable foundation for personal verification as each individual has a different pattern of fingerprints. Adapting to the need for an extensive array of security breaches and transaction fraud in the increase, the need for highly secure personal verification technology became apparent.

### Users Connectivity

Developed to adapt to any company management methods and policy, the BOCSFIS has highly flexible configuration abilities to accommodate today's needs for powerful and accurate labour management solutions to effectively ward ineffective overtime throughout an organization. By collecting and calculating employee time clock information automatically and in real time, the BOCSFIS saves your payroll staff costly time, and significantly reduces the risk of payroll inflation errors.

### Clear and Concise Reporting

BOCSFIS offers a full reporting suite to aid your management decision-making. The suite is designed to provide a clear insight to time and attendance of employees of your business. Tailored summary reports give you the ability to view only the information you want to see. This means you can spend less time trying to find information and more time managing your business.

### Some of Our Installation Sites



**CORPORATE COMPANIES**



**HOTELS / MOTELS**





TRAINING INSTITUTES / SCHOOLS



SAMPLE OF EASY PC BASED INSTALLATION



UNIVERSITIES / COLLEGES



SMALL & MEDIUM SIZE OFFICES

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# TELECOMMUNICATION & HOTEL SOFTWARE SOLUTIONS

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## Our Products

### TELECOMMUNICATIONS

#### **BOCS Telecommunication Software Solution.**

BOCS Call Accounting Systems is a feature-rich application for a centralized call accounting and billing application to track incoming, outgoing, tandem and internal call activity generated by any number, type and combination of PBXs.

Its unique in-memory database provides for high speed CDR collection, processing and reporting unmatched by other systems, with unlimited flexibility. Proven for its superior automation and convenience of use, BOCS Call Accounting System provides benefits to various types of commercial to hospitality businesses such as motels, hostels, hotels, hospitals, general offices and corporate companies.

## BOCS CALL BILLING SYSTEM



- Compatible With Major PABX / PBX**
- Reliable & Professional 24-Hours Support**
- Designed For Windows Platform**
- Also Available Network Version Call For Best Price**

Telecommunication Softwares

**Features Of BOCS Call Billing / Call Tracking System**

BOCS Call Billing System	Corporate Version		
	Basic Edition	Standard Edition	Enterprise Edition
Supports Windows XP Home	Yes	Yes	Yes
Supports Windows XP Professional	Yes	Yes	Yes
Supports Windows Vista	Yes	Yes	Yes
Supports Windows Server 2003	-	Yes	Yes
Extesions License	256	1000	Unlimited
Account Code Users License	256	1000	Unlimited
Supports RS232 Port SMDR (CDR) Capture	Yes	Yes	Yes
Supports TCP/IP SMDR (CDR) Capture	-	-	Yes
Supports Multiple Call Save Service Provider	-	Yes	Yes
Supports Multiple Gateways	-	-	Yes
Supports Multi-User / Network Client Access	-	Optional	Optional
Calls Detail Reports	Yes	Yes	Yes
Calls Summary Reports	Yes	Yes	Yes
Graphical & Statistical Reports	-	-	Yes
Automatic Reportings	Yes	Yes	Yes
Automatic Day-End	Yes	Yes	Yes
Automatic Backup Function	Yes	Yes	Yes
Automatic Data Purge	Yes	Yes	Yes
Export Data To Microsoft Excel	Yes	Yes	Yes
Export Data To Microsoft Words	Yes	Yes	Yes
Customizable Options	-	Yes	Yes
Multiple Gateways Individual Call Rates	-	-	Yes
Real-Time Call Charges Processing	Yes	Yes	Yes
Client Server Technology	-	-	Yes
Web-Component Enabled (Optional)	-	-	Yes
Supported Database	Microsoft Access	Microsoft Access	Microsoft Access (MS SQL / MySQL) Optional

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**HEALTHCARE  
&  
MEDICAL SOLUTIONS**

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# Our Products

## HEALTHCARE / MEDICAL SOLUTIONS

### BOCS Healthcare / Medical Solutions

BOCS Group offers a wide range of medical devices, from homecare to hospital and professional use. BOCS advances the software integrations by providing both wired and wireless communication interfaces and integrating the medical devices with the BOCS HealthCare & Vital Sign Software System for comprehensive data management and analyses.

BOCS 's HealthCare & Vital Sign System is a Windows-based software program that provides an easy way to manage blood glucose and blood pressure. The BOCS Healthcare & Vital Sign System Software is PC software that allows users to upload test data from meters, store that data in the healthcare system application and have that data analyzed by graphs and other software tools. The information analyzed by the BOCS Healthcare & Vital Sign System provides patients and healthcare professionals control when it comes to blood glucose and blood pressure management.



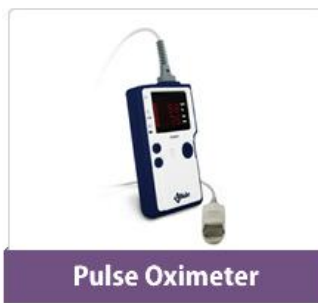


PatientLynx is a personal computer (PC) software application that provides users to upload test data from medical devices; store the data in the application and analyze the data by graphs and other software tools. The information analyzed by PatientLynx can provide users and healthcare professionals to better control and manage certain health conditions (such as blood glucose and blood pressure).

The BOCS HealthCare & Vital Sign System Software is a breakthrough software solution which allows the caregivers to monitor and collect patients' health and vital information accurately. As vital signs are the main source of data of a patient's condition and their state, it is utmost important these data collected are accurate. With BOCS HealthCare & Vital Sign System, the healthcare professionals and caregivers can be rest assured there are "No more data entry errors, No More Mistakes...!".

The system takes care of the data updating to the BOCS HealthCare & Vital Sign System server automatically as well as able to send emergency notifications to the medical officers (via sms, pager or email) once the patients' vital reading has been taken by the following BOCS wireless medical devices:

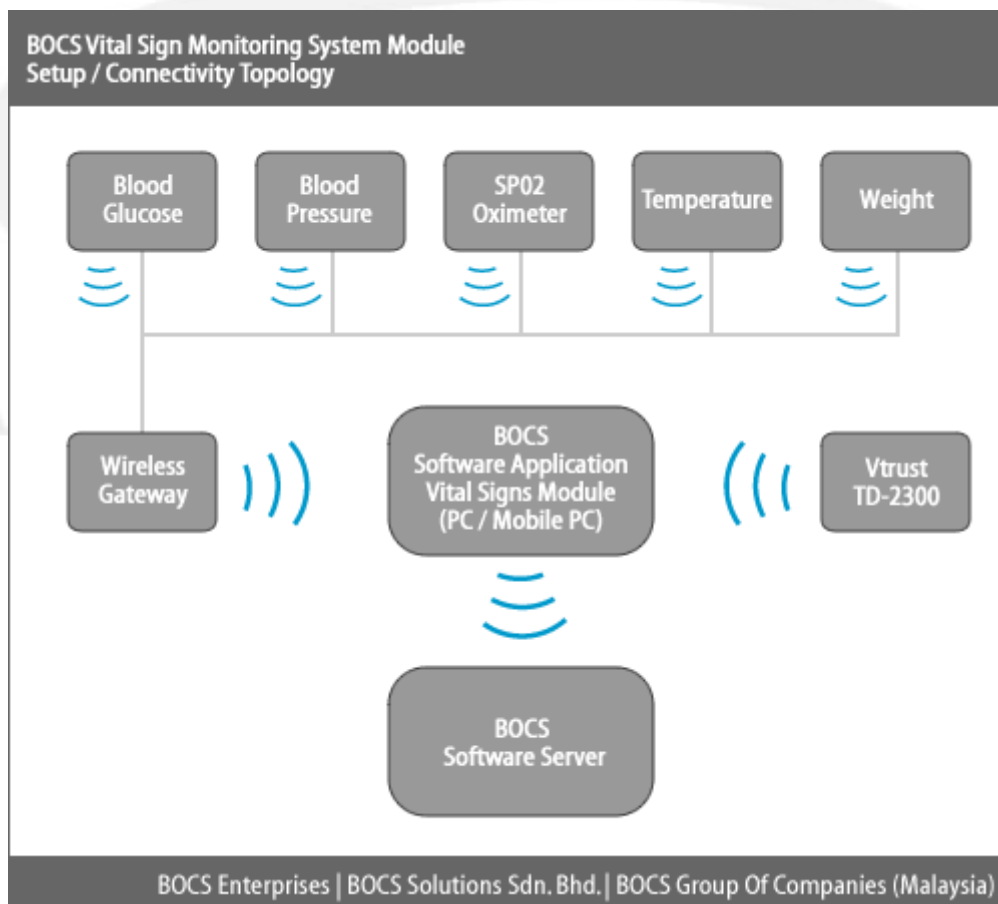
- BOCS blood glucose
- BOCS blood pressure
- BOCS weight
- BOCS SpO2 meters
- BOCS temperature meters
- BOCS weight



When used with one of these meters, BOCS HealthCare & Vital Sign System Software transfers data from the meter's memory into a computer for enhanced data management. The BOCS HealthCare & Vital Sign System Software is intended for use at home, office, work-place and clinical settings (clinics and hospitals) as an aid for people diagnosed with certain diseases that need monitoring and their healthcare professionals to review, analyze and evaluate the historical test results in order to support health management effectively.

BOCS provides software compatible with iOS / Android on smart phones, web based server and web browser for medical devices with bluetooth connection.

### BOCS Vital Signs



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DEVELOPMENT  
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SOLUTIONS**

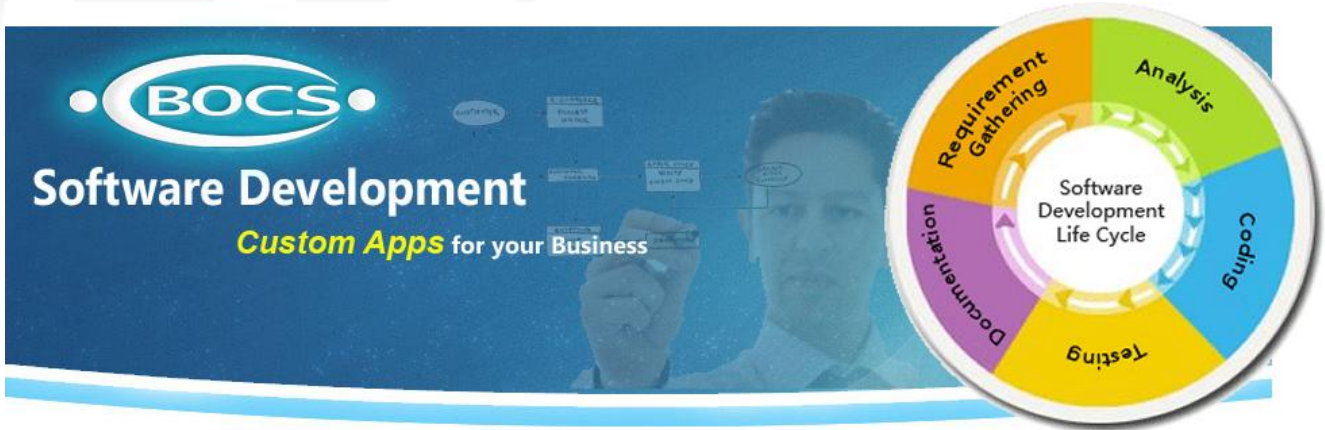
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# Our Products

## SOFTWARE DEVELOPMENT / CUSTOMIZED SOLUTIONS



### Outsource Your Software Development And IT Needs to Us.

We have the expertise and vast experience when it comes to software programming and development. Being highly active through years of involvement in all types of IT projects, BOCS Computer System has grown to be a trusted vendor for providing customized solutions to many companies in Malaysia and also abroad.

Our programmers are highly skilled in various programming languages such as Active Server Pages (ASP), Visual Basic, Visual Studio, .NET, C++ and Java with an extensive experience on backend database management such as Microsoft SQL, mySql, Access, Oracle and etc.



**Mobile Software Solution.**

BOCS Computer System has the expertise to unleash the power of mobility in an organization by providing Pocket PC customized application desired by our clients. The application for a mobile working environment will generally benefit any type of business which desires its employees to process records on the go, such as on-field sales, on-site services, merchandising, warehouse management, inventory management and barcode solutions.



With unlimited possibilities and no boundaries, regardless of any kind of solutions desired, BOCS Computer System possesses an unprecedented expertise to accelerate manageability and connectivity in developing the viable embedded solution needed.

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# TESTIMONIAL

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## Testimonial

### TESTIMONIAL FROM A SATISFIED CUSTOMER



15<sup>th</sup> February 2005

**To Whom It May Concern**

This is to confirm that Grand Plaza Parkroyal Penang has been using the BOCS Finger Print Time-Clock Solution since November 2003.

Todate we found BOCS Finger Print Time-Clock Solution to be very efficient and systematic. Retrieving clocking records for approximately 400 employees has proven to be fast and hassle free. Printouts are much more clearer and in order. This software enables to help us maintain our data with just a button away instead of bulky punch cards to store.

Furthermore, our employees have no problem adapting with the new BOCS Finger Print Time-Clock Solution at all.

Should you require further information on BOCS Finger Print Time-Clock Solution, we have no hesitation in assisting you.

Yours sincerely  
for **GRAND PLAZA PARKROYAL PENANG**



**ABDUL HALIK IBRAHIM**  
Human Resources Manager

Batu ferringhi Beach 11100 Penang Malaysia Tel (604) 881 1133 fax (604) 881 2233  
Email: grandplaza@pen.parkroyalhotels.com Website: www.grandplaza.penang.parkroyalhotels.com

MANAGED BY PLAZA PACIFIC HOTELS & RESORTS INTERNATIONAL PTE LTD

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# OUR CLIENTS

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## Clients Lists

Adtrac Smart Solutions Sdn. Bhd.	Leisure Cove Apartment Resorts
Adventist Hospital Penang	Leonett Retail Solutions Sdn. Bhd.
Aliran Permata Sdn. Bhd.	Mega Printing Sdn. Bhd.
Asmana Sdn. Bhd.	Mega Publications Sdn. Bhd.
Avision Technology Sdn. Bhd.	MentalWorks Studio Pte. Ltd. (Singapore)
Bank Persatuan Malaysia (All Branches)	Meranti Software Engineering Sdn. Bhd.
Benifonic Telecommunications	MyBoxis Computers Sdn. Bhd.
Broadway Budget Hotel Penang	Nematix Technology Sdn. Bhd.
Bukit Jambul Kompleks Sdn. Bhd.	New Bob Realty Sdn. Bhd.
Cardinal Health Sdn. Bhd.	Night Electronics Sdn. Bhd.
Chiat Cheong Sdn. Bhd. (WINPAQ)	PALL THAI Tradings Sdn. Bhd.
Cobrain Holdings Sdn. Bhd.	Panacom Sales & Services Sdn. Bhd.
Dasiacom Sdn. Bhd.	Parkroyal Hotel Penang
D-Expert DotCom Sdn. Bhd.	Peking Hotel Penang
DNP Holdings Berhad	Putra Palace Hotel, Kangar
EBS Consulting Sdn. Bhd.	Putra Perdana Holdings Berhad
Everise Software Sales & Service Sdn. Bhd.	Regal Hotel Penang
Fung Ming Market Sdn. Bhd.	Resdaq Technology Sdn. Bhd.
Geologistic (M) Sdn. Bhd.	Rhythm Consolidated Berhad.
GIAT MARA Balik Pulau	Riche Jewellery Sdn. Bhd.
Gleaneagles Medical Centre	SKR Business Point Sdn. Bhd.
Grand E-Tech Communications Sdn. Bhd.	Sri Santing Computers Sdn. Bhd.
Hosba Villa Resort	Stradex Systems Sdn. Bhd.
IM Orientation Academy Sdn. Bhd.	Subur Tiasa Holdings Berhad
Infotech Accord Sdn. Bhd.	Syarikat Keong Lip Sdn. Bhd.
Intel Malaysia	Syarikat Lateh Dan Anak-Anak Sdn. Bhd.
Island Hospital Penang	Talkcom Communications
Jabatan Perancangan Bandar & Desa Perak	Universiti Industri Selangor
Jaya Tiasa Holdings Berhad	Universiti Teknologi MARA (Cawangan Kedah)
JL Ong & Associates Sdn. Bhd.	Vigilenz Medical Devices Sdn. Bhd.
Kejuruteraan Esan Sdn. Bhd.	Whiztechnology Sdn. Bhd.
Klinik Mega Group Sdn. Bhd.	YMCA Penang
Leader Cable Sdn. Bhd.	Bank Persatuan Malaysia (All Branches)
Leader Universal Holding Berhad.	And Many More...



## Contact Us

**We are always here to serve you better...**

If there are any queries regarding our range of products, please do give us a ring anytime at our hotline number **1-700-818-222** during our office hours from 9am to 6pm. For more information, kindly browse to <http://www.bocs.com.my> for details.

### Main Office

**BOCS Group Of Companies**  
35, Jalan Lembah Permai,  
Tanjung Bungah 11200, Penang  
Malaysia.

Tel: 1-700-818-222

Fax: 1-700-810-196

### Our Regional Office Address:

**BOCS Group Of Companies**  
147, Jalan Abdul Samad, Brickfields,  
50470, Kuala Lumpur,  
Malaysia.

Tel: 1-700-818-222

Fax: 1-700-810-196

Email: [sales@bocs.com.my](mailto:sales@bocs.com.my)

Website: <http://www.bocs.com.my>